



JOB TITLE: FAM Coach
REPORTS TO: Implementation Director
POSITION: Part-time
LOCATION: Metro-Atlanta

OVERVIEW

The Promise vision is to fulfill the promise that “God sets the lonely into families” (Psalm 68:6). Promise mobilizes church communities in order to meet three goals: (1) Prevent children from coming into the foster care system. (2) Intervene when children enter the system. (3) Connect children and families when children are in need of a permanent home. The Promise model hinges on developing strong Family Advocacy Ministries (FAMs) in local churches to accomplish this work. The Promise staff works diligently to guide these FAMs to success and to give them the best resources available to maximize impact.

POSITION SUMMARY

The primary role of the FAM Coach is to serve as a relational bridge to contacts made through various recruiting pipelines. All FAMs are offered consultation, guidance, resources, and ministry software. Promise686 provides this directly to FAMs in Georgia through FAM Specialists. FAM Specialists recruit and mobilize churches in their regions of coverage through organic connections and inquiries. FAM Coaches, unlike FAM Specialists, do not have a specific area of coverage, but assist new contacts made through various recruiting pipelines to take steps towards launching a FAM in their own church. FAM Coaches become a FAM Specialist to churches outside of Promise Network coverage who elect to perform services that require little up-front training and instruction. The FAM Coach will report directly to the Implementation Director.

Oversee and manage all new and incoming contacts

- Organize, track, and report contact impact and progress
- Follow up with contacts who have yet to respond within a two-week period
- Utilize the church software, Promise Serves (PS), to track new contacts through the Learning Management System (LMS) and Church Recruitment Wizard (CRW)

Present a high-level view of FAM to new contacts:

- Ensure new contacts understand the FAM Model clearly
- Invest in building relational collateral with all new contacts
- Demonstrate proficiency in communicating about the domestic child welfare crisis and its ramifications on society at large
- Communicate the needs of vulnerable children and the impact of the FAM model, conveying details of all programs available to churches

Move new contacts (and their churches) towards meaningful service:

- Circle back to FAM contacts to ensure churches receive support and action steps to continue serving well
- Perform quality assurance calls to contacts made through recruitment pipelines to ensure care

When a church (through the various recruitment pipelines) completes the two critical action steps to formalize their FAM, provide a warm pass-off to the appropriate FAM Specialist.

- Identify if a Promise Network Partner is eligible to receive church pass-off based on pre-set guidelines
- Relay and manage a clear and simple pass-off process
- Act as a liaison between contact and corresponding partner FAM guide

Act as a FAM Specialist for churches performing activities that do not require specialized training in areas outside of pre-existing Promise Network coverage.

- Coach Advocates, while being detailed (tracking each relationship), timely (modeling the professionalism that we desire church volunteers to mimic) and inspiring (passionate about serving children through the local churches)
- Understand and address a diverse set of individual needs among Advocates and problem solve accordingly
- Keep in consistent contact with the Promise686 Training Staff, assuring consistent messaging is conveyed

GENERAL QUALIFICATIONS

- Committed to following Jesus and mobilizing others to serve in His Kingdom
- Strong time management and organizational skills
- Excellent attention to detail and follow-through
- Dedicated to Promise686's Mission and Core Values
- Aggressive learner and listener who asks great questions
- Builds rapport quickly through strong interpersonal skills
- Demonstrated record of operational effectiveness achieved through collaboration
- Strong bridge builder and contributor in team environments
- Willingness to give and receive feedback and direction

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The above description is not intended to be comprehensive, but rather a focused list of priorities. This role, like the non-profit ministry, is relentless. Success provides the opportunity to not only build a career, but also bring much-needed support and care to local children and families in crisis.

Promise686 is a 501(c)(3) non-profit located at 19 Holcomb Bridge Rd, Norcross, GA 30071

Promise686 associates are at-will employees.

For consideration, email your resume, references, and cover letter to: info@promise686.org

www.promise686.org